

“Could a greater miracle take place than for us to look through each other’s eyes for an instant.” – HDT

Empathy

Watch the Cleveland Clinic video titled “Empathy: The Human Connection to Patient Care.” After viewing, answer the questions below:

1. Define empathy.

2. What implications does this video have for you as you begin your PSL service experience?

Dressing for Volunteering

Directions: Circle “A” if the description is appropriate for a PSL volunteer and “I” if it would be inappropriate. Hint...consider each description from the perspective of a PSL site supervisor.



“We think you’re taking this casual friday thing a little too far!”

- | | | |
|--|---|---|
| 1. Reek of body odor | A | I |
| 2. Shirt with a collar | A | I |
| 3. Have long and/or dirty fingernails | A | I |
| 4. Cut off t-shirt | A | I |
| 5. Clean tennis or dress shoes | A | I |
| 6. Flip flops or slides | A | I |
| 7. Display body piercings or tattoos | A | I |
| 8. Tight/form fitting clothes | A | I |
| 9. Casual slacks | A | I |
| 10. Slippers | A | I |
| 11. Hair washed and combed | A | I |
| 12. PSL t-shirt | A | I |
| 13. Bad breath and/or food in your teeth | A | I |
| 14. Baseball cap | A | I |
| 15. Ear buds in or around ears | A | I |

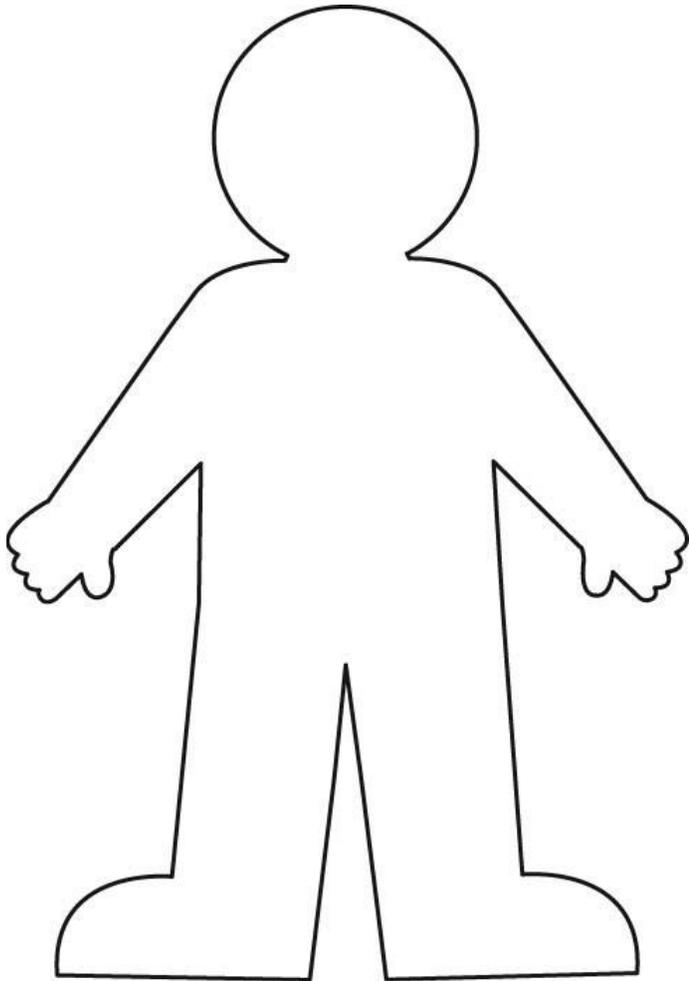
Based on your knowledge of the PSL partner agencies answer the following:

1. It may be appropriate to wear a suit when volunteering at:
2. It may a requirement to wear a uniform when volunteering at:
3. It may be appropriate to wear athletic clothing when volunteering at:
4. It may be appropriate to wear old clothes that you don’t mind getting dirty when volunteering at:B

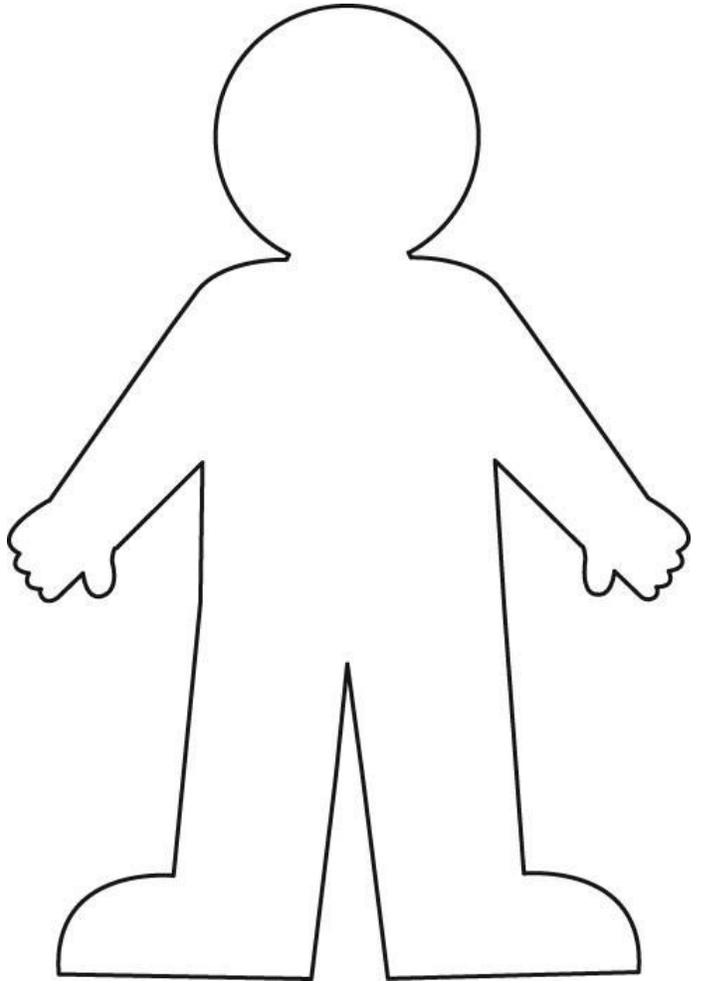
BONUS

1. Where do you volunteer or hope to volunteer for PSL?
2. Using the figures below, sketch appropriate and inappropriate volunteer attire for this service location.

APPROPRIATE



INAPPROPRIATE



3. Where did the Pharaoh go when he hurt his back?

